



# Did you know Miramar are auto-rating its SCTP General & Products Liability product?

For over 2 years Miramar have participated on the Steadfast Virtual Underwriter (SVU) with its stand-alone General Liability and Products Liability product. The next evolution of this product is to join the Steadfast Client Trading Platform (SCTP) Business Package product in offering a fully auto-rated solution.

## KEY FEATURES OF PRODUCT

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- Efficient automated underwriting process
- Dedicated Broker support
- Miramar SCTP General and Products Liability Insurance Policy Wording
- Additional Extensions for E&O and Product Recall Expenses
- Commission up to 26.5%
- Security by Certain Underwriters at Lloyd's.

## PARTNERING WITH US

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- Establishing and growing business partnerships
- Open communication, where your feedback is valued
- Contactable Underwriters who are able to make the decisions necessary
- Years of experience within the SME market

## MIRAMAR TARGET RISK APPETITE

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With over 1800 occupations able to be auto-rated and an additional 2000 considered on referral, our SCTP General and Products Liability automated risk appetite is quite broad. Some of our key areas (but not limited to) are;

- Manufacturers of food products, clothing and footwear, textile products, wood products, industrial machinery etc.
- Construction Trades – carpenters, electricians, air conditioning installation etc.
- Wholesalers of various goods
- Retailers

## CLAIMS PROCESS

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Our claims process continues to be managed by Proclaim.

[claims@steadfastagencies.com.au](mailto:claims@steadfastagencies.com.au)  
**1300 552 446**

Claim forms are available at:  
[miramaruw.com.au](http://miramaruw.com.au)

## ACCESSING THIS PRODUCT

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- SCTP products are only available to Steadfast Brokers and via the SVU platform. If you would like any further information about SVU, please contact SVU Support on **1300 850 659**.
- If you require training on how to use the SVU, please email [training@steadfasttech.com.au](mailto:training@steadfasttech.com.au) or refer to the SVU Training calendar under Technologies then training on the Steadfast Broker website.

## TOP 5 CHANGES FOR SCTP GENERAL & PRODUCTS LIABILITY AUTO-RATED

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- You can no longer change the policy period at bind. Instead the period will need to be amended and the terms re-submitted to confirm the revised quote details are still valid prior to bind.
- If a response is not received within one minute, it has been referred to our underwriter for review (check to see that Underwriter details have been allocated).
- Our underwriters can be contacted by phone, email, or through the Reply/Edit function within SVU.
- If multiple occupations are required - select your primary occupation from the drop-down list and allocate proportions of activities under Type of Work further down the form.
- Any freeform occupation description will trigger a referral for underwriter consideration.

Additional FAQs are available on the Miramar website.